

Office of the Director (Revenue)
Delhi Jal Board, GNCTD
Varunalaya Ph-II, Karol Bagh
New Delhi-110005

No.DJB/DOR/Preamble/2025/ 9839 to 10130

Dated: 14 Oct 2025

Instructional Order

Subject: Scheme for Waiver off LPSC (Late Payment Surcharge).

In order to provide relief to consumers in settlement of the outstanding arrears of water bills a final waiver late payment surcharge(LPSC)scheme has been approved by the Board vide Resolution No. 1467, Item No. 693, in its meeting held on 26.09.2025 as under:

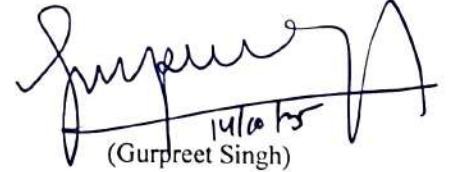
2. LPSC amount against the accounts of consumers as on cutoff date, i.e. 30.09.2025 will be waived off for Domestic Consumers (Category I) if the outstanding principal amount/arrears along with current bill, if any, is cleared during the scheme period as under:

S. No.	Type of Consumers	Period	LPSC Waiver
01.	Domestic Consumers (Category-I)	14.10.2025 to 31.01.2026	100%
02.	Domestic Consumers (Category-I)	01.02.2026 to 31.03.2026	70%

3. LPSC waiver scheme will be available to all active Domestic consumers irrespective of status of water meter (working or non-working) in order to enable them to settle their outstanding dues.
4. Non-Active consumers may also approach the Zonal Revenue Offices for availing benefit of the Waiver scheme by making payments of principal amount against their dues.
5. Consumers may make either full payment or pay the principal amount in installments and clear the whole principal amount during the period of the scheme. LPSC waiver will be available only after clearance of the complete principal amount. If any principal amount remains pending, benefit of the LPSC Waiver scheme will not be applicable.
6. In case payment by which LPSC waiver was availed, is cancelled, waiver amount will be reverted against the account/KNo. This provision will be applicable in case of cheques being dishonored as well.



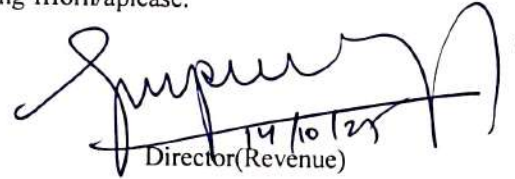
7. After the launch of the scheme, the payable principal amount and LPSC waiver amount will be reflected on the subsequent water bill. For the convenience of the consumers, the payable principal amount and LPSC waiver amount can also be viewed on the consumer portal/ website of DJB i.e. www.djb.gov.in or by visiting the nearest Zonal Revenue Offices.
8. No LPSC will be levied during the currency of Scheme. However, LPSC will be levied on unpaid bills after the end of the Scheme, if the outstanding principal amount is not cleared during the period of the Scheme.


(Gurpreet Singh)
Director(Revenue)

All ZROs/AZROs

Copy for information/necessary action:

1. PS to Chairman, DJB for kind information.
2. Vice Chairman, DJB for kind information
3. Members of the Board for kind information
4. CEO, DJB for kind information
5. Member(A)/Member(F)/Member(W)/Member(Dr.)/CVO/Addl.CEO
6. All Chief Engineers.
7. Director(F&A)/Director(A&P)/Secretary, DJB
8. All Area Jt. Directors(Revenue)/All Dy. Directors(Revenue)/(Admin)
9. All SEs(Maintenance)/EEs(Maintenance)
10. Jt. Director(F&A)-I&II/Dy. Directors(Finance)
11. All Account Officers/Senior AOs/AAOs
12. Dy. Director (PR) for necessary Press Release and necessary advertisement in the leading newspaper.
13. EE(EDP) for uploading on DJB Website
14. Project Director, M/sWiproLtd,6thFloor, Varunalaya Building-IIform/aplease.
15. Guard File.


Director(Revenue)